

# Report to Council



**Date:** April 11 , 2012  
**File:** 0165-30  
**To:** City Manager  
**From:** General Manager Corporate Sustainability, General Manager Community Sustainability,  
General Manager Community Services  
**Subject:** Quarterly Report Update

Report Prepared by: Yvonne Turgeon for Carla Stephens, Director of Communications

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**Recommendation:**

THAT Council receives, for information, the Quarterly Report from the General Manager, Community Sustainability, General Manager, Community Services and General Manager, Community Sustainability dated April 11, 2011.

**Purpose:**

To provide Council with an update of the City's activities.

**Background:**

The attached PowerPoint presentation provides a brief summary of some key activities undertaken in the last quarter by the corporation.

The content of the presentation continues to evolve and staff welcomes Council's suggestions in ensuring the report is both informative and timely for our community. All contributors and contributing departments are not expected to attend the Council presentation, however if Council has specific questions that require a staff member attend the meeting, it is requested that the City Clerk be advised in advance of the meeting.

**Internal Circulation:**

Presentation distributed to all Directors.

**Considerations not applicable to this report:**

Legal/Statutory Authority:

Legal/Statutory Procedural Requirements:

Existing Policy:

Financial/Budgetary Considerations:

Personnel Implications:

External Agency/Public Comments:


Communications Comments:

Submitted by:

A handwritten signature in black ink, appearing to read "J. Paterson".

J. Paterson, General Manager Community Sustainability

A handwritten signature in black ink, appearing to be a stylized name.

Approved for inclusion:  (the department director initials here)

cc:

J.Vos, GM, Community Services

P. Macklem, GM, Corporate Sustainability



City of  
**Kelowna**

# QUARTERLY REPORT

Quarter 1 - April 2011



## PERFORMANCE EXCELLENCE

- ▶ Corporate Plan rolled out to employees, setting priority projects in six areas of focus:
  - ▶ Performance excellence
  - ▶ Passionate public service
  - ▶ Responsive customer service
  - ▶ Engaged communities
  - ▶ Pioneering leadership
  - ▶ Sustainable city
- ▶ Values: **B**alance, **E**xcellence, **S**ervice and **T**eamwork





## **ENGAGED COMMUNITY**

- ▶ Support for marketing and public outreach:
  - ▶ Downtown Plan, Climate Change Action Plan, Bernard Revitalization and the 2012 Budget
  - ▶ Awarded two-year contract for Agency of Record to Pulse Group Media and Communications.
- ▶ E-subscribers reached over 5,400

# A NATURAL, PROTECTED ENVIRONMENT

## Corporate Greenhouse Gases



- ▶ 2011 emissions were reduced to 2007 levels, despite adding building and fleet inventory during this time
- ▶ Carbon Tax will be refunded for 2012

## **A NATURAL, PROTECTED ENVIRONMENT**

- ▶ \$1.26 million from Canada's Gas Tax Fund to support GHG reduction:
  - ▶ Geothermal at Kelowna International Airport
  - ▶ Building optimization program for City Hall and H<sub>2</sub>O Adventure & Fitness Centre
  - ▶ Further enhancements to the existing systems at the Wastewater treatment plant
- ▶ \$253,000 to create a sustainable infrastructure plan



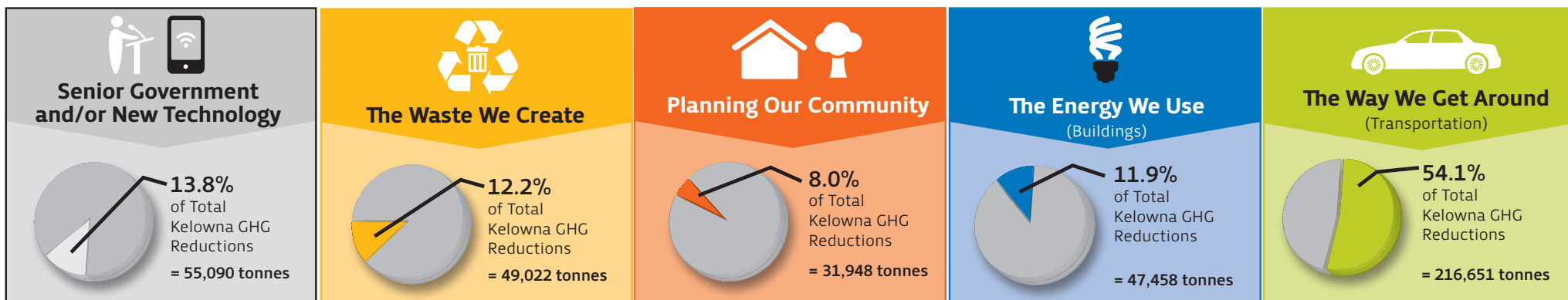
## Low-carbon economic development zones

- ▶ \$175,000 funding from Canada's Gas Tax Fund
- ▶ District energy systems in Downtown & Pandosy Town Centre
- ▶ Design guidelines encourage pedestrian-friendly development in the downtown



## Community Climate Change Action Plan

- ▶ Public consultations in March
- ▶ Draft plan to reduce community greenhouse gas emissions by 33% (from 2007 levels) by 2020



# A HEALTHY, ACTIVE COMMUNITY

- ▶ Construction underway on the \$4 million Parkinson Activity Centre





## A HEALTHY, ACTIVE COMMUNITY

- ▶ \$520,000 in grant funding provided to 39 local non-profit arts, culture and heritage organizations
- ▶ \$130,000 awarded from Canadian Heritage to upgrade the sound systems at the Kelowna Community Theatre
- ▶ 101,000 attended 227 performance nights at the Theatre in 2011



## A HEALTHY, ACTIVE COMMUNITY

- ▶ New pool lift for persons with a disability at Parkinson Recreation Centre
  - ▶ Donated by the Rotary Club value \$8,500
- ▶ Completed re-roofing and structural repairs to the Badminton Club



# DIVERSE, SUSTAINABLE INFRASTRUCTURE

## Transportation Services

- ▶ Snow and ice control complete
- ▶ Spring sweeping has begun
  - ▶ Complete by end of April



2009

\$979,000

2010

\$1.72 m

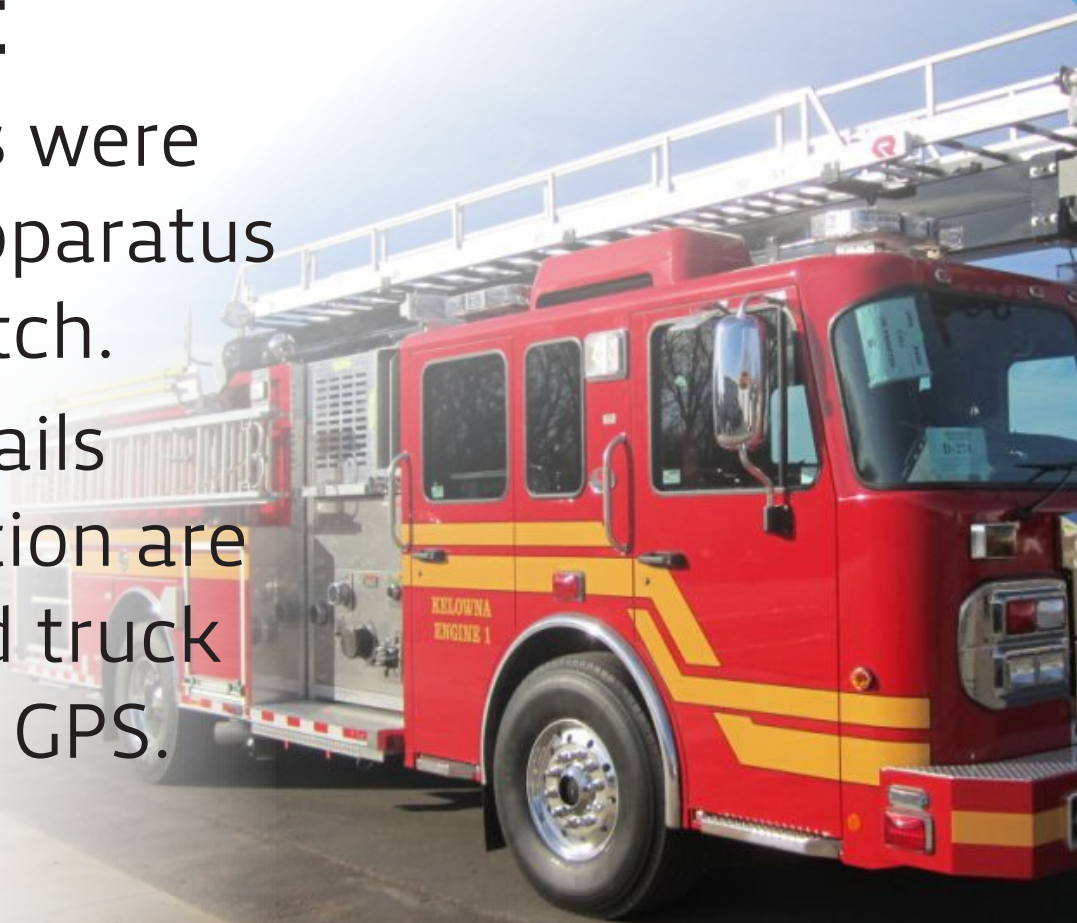
2011

\$1.64 m

## DIVERSE, SUSTAINABLE INFRASTRUCTURE

- ▶ MobileCAD computers were installed to link fire apparatus in the field with dispatch.

Mapping, incident details and property information are sent electronically and truck location is tracked via GPS.



## DIVERSE, SUSTAINABLE INFRASTRUCTURE

- ▶ More than 600 stop sign posts enhanced with highly reflective tape; funding received from ICBC
- ▶ Deferred \$3 million of the Royal View watermain due to 10 per cent water reduction
- ▶ Constructed 150 metre dike at Lakeshore Rd. along Mission Creek, funding from the Province





# DIVERSE, SUSTAINABLE INFRASTRUCTURE

- ▶ Mission Transit Exchange open
  - ▶ \$292,000 Gas Tax Fund





# A GROWING PROGRESSIVE ECONOMY

## Kelowna International Airport

- ▶ Luggage carts now free for passengers
- ▶ Jan, Feb & March all record breaking months

Q1	2010	2011	2012
Passengers	365,758	365,108	382,718



# YLV

Kelowna International Airport

## A GROWING PROGRESSIVE ECONOMY

- ▶ Arrival of a new aircraft rescue and firefighting vehicle and two new snow chassis



## A GROWING PROGRESSIVE ECONOMY

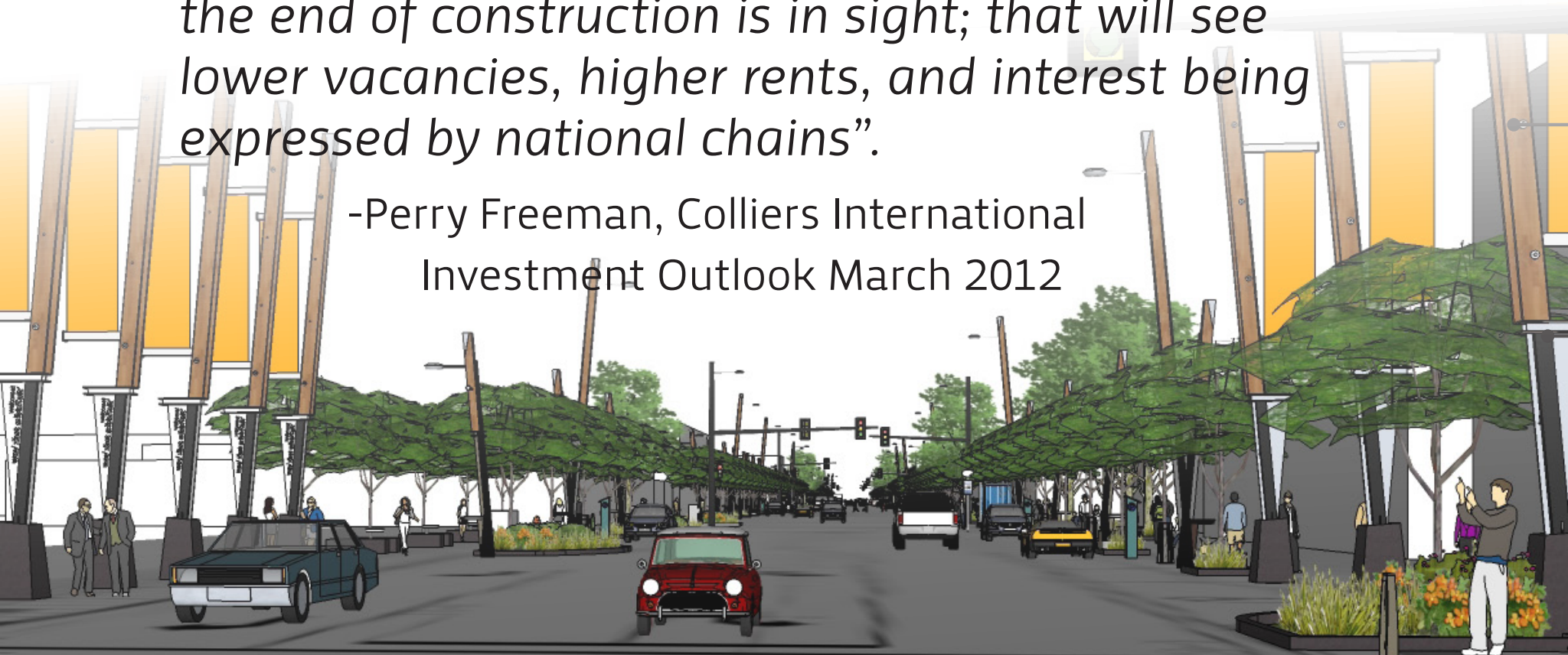
- ▶ Increase in construction value:
  - ▶ Commercial - \$29 million up from \$6.9 million
  - ▶ Industrial - \$4.3 million up from \$1.9 million
- ▶ Slight increase in subdivision applications
  - ▶ Creation of 14 new lots

	2010	2011	2012
Building Permits	\$110.6m	\$64.9m	\$64.3m
Development App.	73	90	107

## What the private sector is saying

*“Following a period of caution heading into the Bernard Street revitalization, we are expecting a rapid and remarkable change to Bernard as the end of construction is in sight; that will see lower vacancies, higher rents, and interest being expressed by national chains”.*

-Perry Freeman, Colliers International  
Investment Outlook March 2012





## Downtown Plan

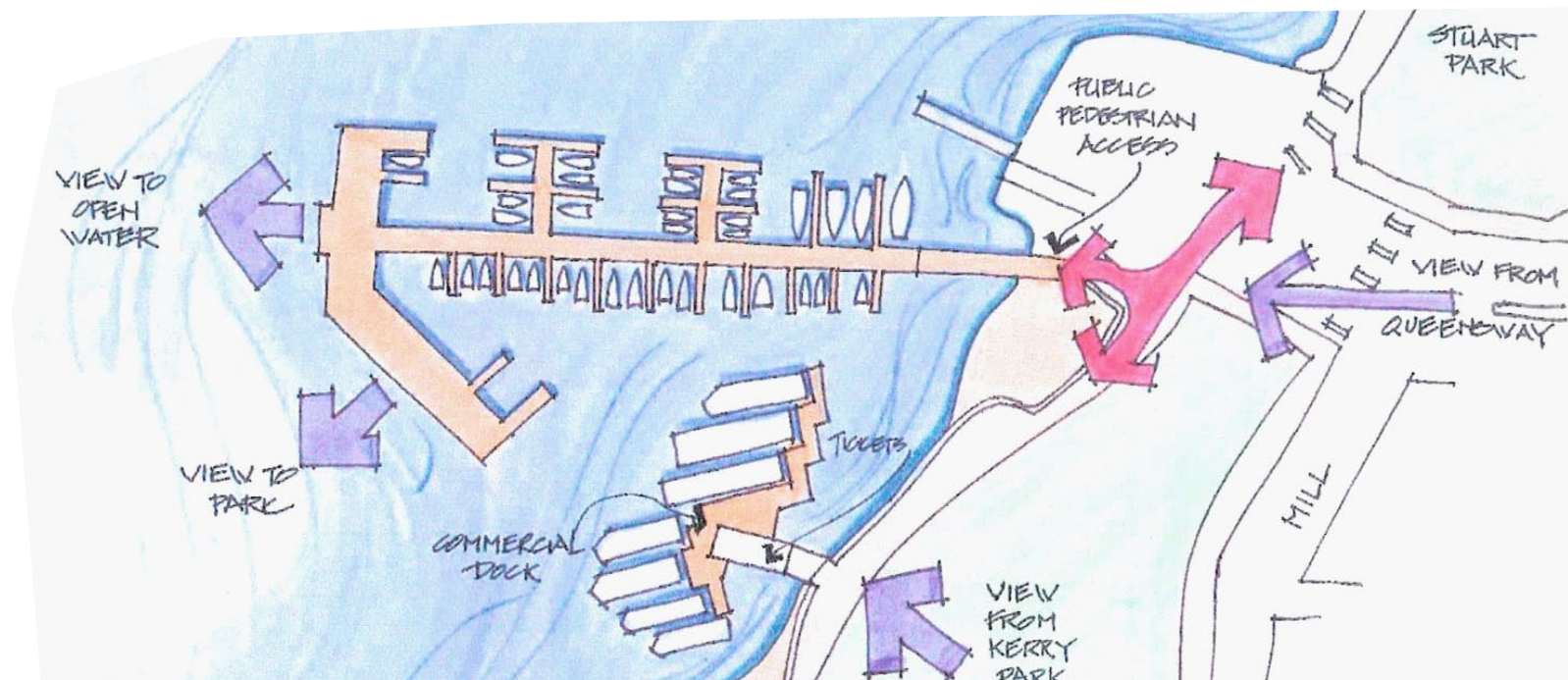
*“Kelowna has created the opportunity—through the recently adopted Downtown Plan and the incentives it provides—to transform our city centre into a vibrant community we can all be proud of. This vision has created a renewed sense of optimism for the area.*

-David Sargent, Davara Holdings



# DIVERSE, SUSTAINABLE INFRASTRUCTURE

- ▶ Queensway Marina contract awarded
  - ▶ \$3.2 million private/public partnership



# QUARTERLY REPORT